

## **Tuition Refund Policy**

Cumberland College for Applied Learning Inc.		4667
Name of Institution		Institution Number
Tuition Refund Policy	September 1, 2021	April 18, 2024
Name of Policy	Effective Date	Revision Date

REFUND POLICY		
APPROVED PROGRAMS – IN-CLASS OR COMBINED DELIVERY	REFUND DUE	
Before program start date, institution receives a notice of withdrawal:		
<ul> <li>No later than seven days after student signed the enrolment contract, and</li> <li>Before the program start date</li> </ul>	100% tuition and all related fees, other than application fee. Related fees include: administrative fees, application fees, assessment fees, and fees charged for textbooks or other course materials.	
<ul> <li>At least 30 days before the later of:</li> <li>a) The program start date in the most recent Letter of Acceptance (international students)</li> <li>b) The program start date in the enrolment contract.</li> </ul>	Institution may retain up to 10% of tuition, to a maximum of \$1,000.	
<ul> <li>More than seven days after the student and institution signed the enrolment contract, and</li> <li>Less than 30 days before the later of:         <ul> <li>a) The program start date in the most recent Letter of Acceptance (international students)</li> <li>b) The program start date, institution provides a notice of dismissa (applies to all approved programs, other than distance-education</li> </ul> </li> </ul>		
<ul> <li>After the program start date, and up to and including 10% of instruction hours have been provided.</li> </ul>	Institution may retain up to 30% of tuition.	

• After the program start date, and after more than 10% but before 30% of instruction hours have been provided.	Institution may retain up to 50% of tuition.	
• After the program start date, and 30% or more of the hours have been provided.	No refund due.	
Student does not attend – "no-show" (applies to all students exc delivered solely by distance education):	ept those enrolled in a program	
• A student does not attend the first 30% of the program.	Institution may retain up to 50% of the tuition paid.	
Institution receives a evidence a study permit was denied (applie a study permit):	es to international students requiring	
• Before 30% of instruction hours would have been provided, had the student started the program on the later of the following:		
<ul> <li>a) The program start date in the most recent Letter of Acceptance</li> </ul>	100% tuition and all related fees, other than application fee.	
b) The program start date in the enrolment contract		
<ul> <li>Student has not requested additional Letter(s) of Acceptance.</li> </ul>		
APPROVED PROGRAMS – DISTANCE DELIVERY	REFUND DUE	
<ul> <li>Before program start date, institution receives a notice of withdrawal:</li> <li>No later than seven days after student signed the enrolment contract, and</li> <li>Before the program start date</li> </ul>	100% tuition and all related fees, other than application fee.	
• Student has <b>completed</b> no more than 30% of the program.	Institution may retain up to 30% of the tuition paid.	
• Student has <b>completed</b> more than 30% but less than 50% of the program.	Institution may retain up to 50% of the tuition paid.	
• Student has <b>completed</b> 50% or more of the program.	No refund due.	
<b>Completed</b> means the student has received an evaluation of their performance for the specified percentage of hours of instruction. If a student completed a portion of a program for which they did not receive an evaluation, that portion should not be included in the calculation of the percentage of the program completed		

the program completed.